

Grimsthorpe Castle Park and Gardens

Grimsthorpe Castle Park and Gardens Grimsthorpe, Bourne, Lincolnshire, PE10 0LY

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Group Bookings 2025

Thank you for considering Grimsthorpe Castle for a visit for your group. With a fascinating history, beautiful gardens and vast parkland, we aim to make your day a memorable one. Below are a number of options for you to build your perfect day out. Don't see something you want, or want to tweak something? Let us know, and we will work to arrange your bespoke day.

Groups can visit Sunday – Thursday between April and September by arrangement. Advance booking is essential and dates and times are subject to availability. **Please ensure that you read the terms and conditions** at the bottom of this document carefully, and contact the Public Access Team on <u>visit@grimsthorpe.co.uk</u> to discuss available dates and times for your visit.

Visit Options

Castle Tour and Gardens

A one-hour guided tour of Grimsthorpe Castle, led by one of our knowledgeable guides. You will also have free-flow access to the park and gardens with this option as standard.

£15.00 per person

Gardens and Park Only

For entry into the gardens and parkland where you can enjoy them free-flow at your own leisure and pace.

£9.00 per person

Extras

To each of the above options, you may like to add one of our exclusive extra tours, not usually offered to our normal visitors, for an additional small charge. Please note these tours are subject to availability:

Garden Tour

Lasting approximately 1½ hours and led by our Head Gardener + \pounds 2.00 per person

Park Tour

Add a one-hour tour of Grimsthorpe Park in your coach, led by one of our knowledgeable Volunteers + ± 2.00 per person



Parking and Arrival

We have a designated car park with ample parking on site. Parking incurs no extra charge. There are coach parking bays at the top of the car park, please follow the signs on site for parking.

A member of staff will meet you upon arrival with a map for each group member and accompany your group down to the Visitor's Entrance and the Castle.

Catering

The Estate is currently undergoing some building and refurbishment works to our usual Tea Room and Gift Shop. As such The March Hare, a local, independent catering company, will be operating on site serving takeaway food and drink to visitors. There is indoor seating and outdoor picnic benches opposite. Please see the attached menu for food options and prices, and book directly with The March Hare if you would like catering for your group. Contact details can be found at the bottom of the menu.

Alternatively, your group is more than welcome to bring a picnic.

Visitors With Disabilities



We want to make your visit as enjoyable as possible, so please let us know in advance if members of your group have significant mobility limitations.

Toilets

There are lavatories with facilities for disabled people at the Visitor's Entrance, near the Castle and in the Walled Garden. Unfortunately we do not have a changing places toilet. Please visit the Changing Places website to find the nearest facility: <u>https://changingplaces.uktoiletmap.org/</u>

Gardens and Grounds

The gardens and grounds are mostly accessible for wheelchairs, but many of the paths are gravelled and can be difficult to navigate with a wheelchair. Additionally, the woodland and playground areas have earth underfoot and therefore will be difficult to access. Respite points are scattered across the gardens and parkland.

Castle

The Castle tour involves ascending/descending several flights of stairs. The three ground floor rooms in the Castle are accessible to wheelchair users. The first floor of the Castle is unfortunately not accessible. There is a video of these rooms with commentary available to view on a TV screen in the main hall. If any of your group would like to watch this instead of ascending the stairs with the tour, **please let us know upon booking**.

Wheelchair and Buggy Hire

A wheelchair is available at the ticket reception for visitor use and folding walking stools can be borrowed at the Castle. There is an electric buggy available to carry passengers who cannot walk far, driven by one of the Estate team – **please enquire upon booking**.



Conditions of Booking

Please read the conditions of booking and our cancellation policy carefully.

- Group bookings are primarily to see the Castle, park and gardens and no other areas of the Estate will be accessible, nor is any of the site to be used for any other purpose.
- Bookings should be made by completing a booking form and sent to us either by email or post. We will acknowledge receipt of this and confirm the details of your visit.
- To secure your booking, a completed booking form together with a non-refundable deposit of £60.00 must be submitted in advance of your visit. This deposit can be paid via cheque, BACS or card payment over the phone. Without a completed booking form and a deposit, your booking is not confirmed in the diary and therefore may be lost to other booking enquiries.
- We are able to offer the listed special rates to groups of 15+ people. No other special offers, discounts or free admissions apply (e.g. Historic Houses, Season Tickets or English Heritage cards).
- Coach drivers may accompany your tours if they wish free of charge. Please let us know in advance.
- Reconnaissance visits are welcome by arrangement. You can also telephone us for more detailed information or visit our website <u>www.grimsthorpe.co.uk</u>.
- Balance payment minus the deposit should be made before your visit or on arrival by the organiser using BACS, card payment, cheque or cash. We take payment for your visit in one bulk payment – we cannot take payment from individuals paying separately. We will send an invoice to you 48 hours before your visit date.
- Any changes to your booking, including a difference in numbers, must not be made more than 48 hours before your visit date. After this time, the invoice for your visit cannot be adjusted.
- Changes to booked catering cannot be made more than ten working days prior to your visit. After this time, you will be expected to pay for all booked catering (if applicable). Special offers may require full payment in advance.
- Tours <u>must</u> be booked in advance. If you wish to make any changes to the timings of your day, please notify us no later than five working days prior to your visit.
- No refunds are offered for non-attendance or for a drop in group numbers less than 48 hours prior to your visit.
- If you have booked catering, please let us know of any dietary or allergy requirements no later than ten working days before your visit.

Cancellation policy: the deposit is retained by Grimsthorpe & Drummond Castle Trust Limited for all cancellations. Cancellation of the entire booking made less than 14 days before your visit date will incur a charge of the entirety of your booked catering, if applicable.

